

Clairvoyant Infovision Pvt. Ltd.

Clairvoyant Infovision has created an application that caters to the Know Your Customer (KYC) requirements of organisations. It is applicable to all domains, including Banking, Finance, Telecom and Insurance, wherever KYC documents are required.

The application offers features such as capturing customer details based on the needs of the vertical, the required KYC document configurations, capturing KYC documents, customer photographs and signatures, document upload, business rule validations, etc.

The company has added handwriting recognition and OCR using third party tools. The app offers the feature of lead filtration, based on configured criteria such as negative area, preferred designations, preferred companies, salary slabs and overriding rules etc. It also has an agent-wise lead allocation based on defined parameters like productivity, duration, and zip code.

Clairvoyant has also developed its own encryption algorithm from a security point of view. The app can delete data from a tablet or mobile. Another featured it offers is device registration, which prevents the use of unauthorised devices by users.

The application developed by Clairvoyant will help increase productivity, and reduce application rejection, thereby scaling down application processing and cycle time.